CASE STUDY

CALM WATERS AI HELPS SMALL GERIATRIC PRACTICE SAVE TIME AND INCREASE CONFIDENCE IN COMPLIANCE AND BILLING

BACKGROUND

Scott Maurer, M.D., operates a small medical practice focused on geriatrics in Glenwood, Maryland.

CHALLENGES

To ensure compliance in coding and documentation among all providers in his practice, Dr. Maurer found himself spending an inordinate amount of time attempting to keep up with often-confusing new guidelines. In addition, he manually reviewed every note by his part-time physician assistant for coding accuracy. Without expert guidance and a reliable solution to optimize coding accuracy, Dr. Maurer was particularly concerned about non-compliance and audit risk.

Scott Maurer, M.D.

RESULTS: THE CALM WATERS AI SOLUTION

- Billing and regulatory compliance. The software has enabled Dr. Maurer to bill with greater confidence for E/M services. "Previously, we were billing Level 3 for some services that should have been Level 4. Now we're confidently billing Level 5 on occasion and have less fear of audits."
- Time and cost savings. Dr. Maurer noted that, after implementing Calm Waters AI, he was able to spend less time overseeing his PA. "Time equals money," he says. "The software saves me time and gives me peace of mind."
- Improved coding accuracy. "Calm Waters AI," says Dr. Maurer, "helped me understand and modify my documentation process to optimize charge creation while minimizing the risk of non-compliance. It prompts me to document work done but ordinarily not recorded in a note."
- Better documentation. "Calm Waters has educated me and my PA about documentation that serves as evidence of work done sufficient to select an appropriate level of E/M code," said Dr. Maurer. "It also enabled me to delegate coding accuracy to a reliable algorithm."
- Coding support. In addition to a system that he finds "intuitive" and easy to use, Dr. Maurer has been pleased that he can rely on the "generous provision of expert coding advice" from the Calm Waters AI coding team.

"I know it's helping with overall coding on my charting, and I am covering the bases on all needed areas better. Calm Waters has helped me educate myself about new coding guidelines, take advantage of opportunities for appropriate coding, and reduce the risk of being found non-compliant by auditors." - Scott Maurer, M.D.

ABOUT CALM WATERS AI

Calm Waters AI leverages its proprietary artificial intelligence application to save time, reduce stress, increase physician practice revenue, and standardize the process of E/M coding for physician practices and other provider organizations.

The senior executives and creators of Calm Waters AI have over 100 years of combined experience in healthcare coding and compliance.

Calm Waters AI, an affiliate of Montecito Medical, is used by some of the nation's top medical practices and health systems. It is part of Montecito Medical's platform of solutions enabling healthcare providers to increase revenue, decrease costs, and build wealth.

Learn more about Calm Waters AI at **www.calmwatersai.com**. Learn more about Montecito Medical at **www.montecitomac.com.**

SCAN HERE

Learn how to automate your E/M leveling using Calm Waters AI.